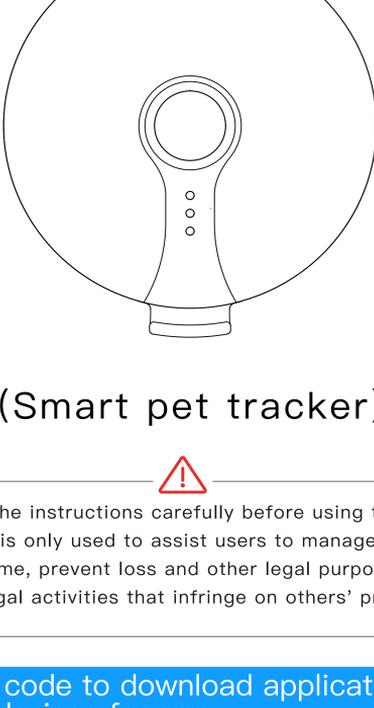


# Smart pet tracker

## Product instruction manual

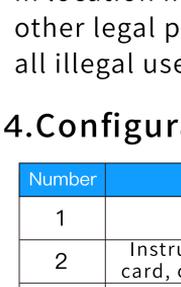


### (Smart pet tracker)



Please read the instructions carefully before using this product. This product is only used to assist users to manage the location of pets at home, prevent loss and other legal purposes, prohibited for all illegal activities that infringe on others' privacy.

Scan the code to download applications and add devices for use



Scan the QR code to download the app, log in to your account, click on the plus sign in the upper right corner of the location to add a device.

## I. Product introduction

**1.Name:** Smart pet tracker

**2.Feature:** Position query, electronic fence, power display, track playback. (All functions are subject to the actual model)

**3.Use:** This product is only used to assist users in location management, loss prevention and other legal purposes of home pets, prohibited all illegal uses.

**4.Configuration list:**

Number	Name	Quantity	Unit
1	Smart pet tracker	1	set
2	Instruction manual, warranty card, certificate of qualification	1	set
3	Packing box	1	suit

Note: The above is the standard configuration list of the whole set of products. Accessories outside the above standard range of need to pay extra.

**5.Matters needing attention:**

(1) Please keep the product away from extreme environments such as fire, high temperature and heat.

(2) The shape and color of the equipment shall prevail.

(3) It is strictly prohibited to disassemble, repair and modify products without permission.

## II. Specification parameter

**1. Main specifications:**

	Main specification
Master chip	4G module
Frequency	4G
Voltage	5V DC
Main interface	Magnetic contact
Antenna	GPS ceramics and FPC

**2. Main functions:**

	Main function
SIM	Nano
Battery	Polymer battery 420mAh
Pilot lamp	Blue: Network light Green: GPS light Red: charging light
GPS	GPS+BD
G-sensor	Support
Positioning	Support
Playback	Support
Electronic fence	Support
Alarm message	Support
Battery display	Support
Vibration alarm	Support

## III. Installation method

**1. SIM card installation method:**

Remove the two screws on the SIM card cover, open the SIM card cover, and push the chip side of the SIM card down and the notched side inwards into the until it locks automatically.

**2. SIM card remove method:**

As above,you need to open the SIM card cover, press the SIM card, the SIM card will automatically spring up and bulge part, and then take out the SIM card.

Note: The soft white glue glued to the SIM card cover can not be lost. The soft glue plays a waterproof role, and the two screws can not be lost.

**3.Light status (On the device) :**

(1) GPS signal light (Green)

Light	Status
Glowing	GSM no positioning
Flashing	GPRS normal communication/online

(2) Network light (Blue)

Light	Status
Glowing	No signal found or the SIM card is invalid
Flashing	Quick blink: The system is working properly Blinking slowly: The server is not connected or there is no GPRS network

(3) Charge light (Red)

Light	Status
Glowing	The device is being charged
Extinguish	Charge complete

**4.Equipment on/off:**

Lamp Type	Lamp Status
Equipment on/off	Manually press and hold the switch button for 3 seconds
Device shutdown	Quickly short press 5 times in a row within 5 seconds
View device status	Click the power button to release, and the device light will turn on to indicate power on Not lit indicates shutdown
SOS	Press and hold the power button for three seconds in the power on state to initiate an alarm Police call for help

## IV. Common problem

Common problems	Reasons	Solutions
Weak signal	Test at areas where there are high buildings or underground parking lots, where radio waves cannot be sent or received normally.	Move to good signal The regional location used
Platform map shows incorrect location	GPS no location	go to outdoor place where signal is good
	Inaccurate positioning	The GPS signal is weak in some areas, and the terminal will switch different positioning modes. The positioning difference is normal
The device and platform are not connected	Check whether the SIM card is normal	Contact your provider to check the status of your SIM card
	The SIM card is normal, but the terminal is offline	Please try to observe the status in the strong signal area

## V. Installation position



ON/OFF  
Light

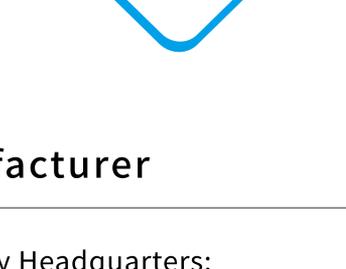
SIM card  
Magnetic charging port

## Warranty Card

User Name	Telephone Number
Address	
Model No.	IMEI(SN)
Purchasing Date	Commercial invoice No
Seller Name	
Seller Address	
Seller contact number	

1. One year from the date of purchase, the non-human damage failure is guaranteed for one year;  
2. Any of the following conditions is not covered by the warranty, but can be repaired if you pay the cost  
(1) Exceeding the warranty period;  
(2) Damage caused by unauthorized disassembly or repair without the authorization of our company;  
(3) immersed in water and the circuit board was burnt;  
(4) Damage caused by improper installation, use, maintenance or storage;  
(5) damage of outer casing caused by the improper use;  
(6) The IMEI(SN) number of the product is torn or blurred;  
(7) The warranty card and product model No. not match, or the warranty card was altered;  
(8) Damage caused by force majeure.

## Certificate



## Manufacturer

Company Headquarters:

Production base:

Company Website:

Service Hotline: